**Isaac Harper**

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**EDUCATION**

**The University of Arizona August 2018 - May 2021**

* Bachelor of Science, major in Mathematics with Probability and Statistics emphasis
* Minor in Computer Science
* Completed in 3 years
* Classes involving theoretical work matched with applications

**WORK EXPERIENCE**

**Student Admin Systems Group April 2019 – May 2021**

*Student IT Support Analyst Tucson, AZ*

* Provide first and second tier helpdesk support to employees of the university
* Build, set-up, and manage an inventory of over 2,000 computers
* Train employees on how to use their computers and new software
* Manage a ticketing system completing multiple tasks in a timely manner
* Research and execute plans to complete tickets and larger projects.

**SKILLS**

* Java
* Python
* C#
* Git
* LAMP/XAMPP stack
* SQL
* HTML/CSS
* PHP
* MariaDB
* MySQL
* Windows
* MacOS
* Linux
* Active Directory
* Statistics
* Data Analysis
* Hardware Troubleshooting
* Software Troubleshooting
* Networking
* JSON
* R
* Excel
* kotlin
* Android Studio

**INTERESTS/HOBBIES**

* Backcountry Backpacking
* Maintaining a personal home server
* Making pasta at home
* Gardening and cooking